

## **QUALITY POLICY STATEMENT**

Suirside Construction Ltd. is committed to providing an outstanding service to its customers through the continued application and development of a Quality Management System meeting the requirements of ISO 9001.

The Directors and Managers of the company are committed to ensuring that our system is effective in achieving quality standards, together with satisfying customer requirements, both now and in the future. Therefore we will endeavor to continually improve our service & processes, where possible, as set out in our Quality Management System. We will continue to challenge ourselves and set quality targets within an organisational environment which fosters excellence while allowing the flexibility to achieve best in class outcomes for our customers.

By continually striving to achieve improvement to our Quality Management System we will give better value to our customers, while running a safer company.

### **OUR PRIMARY OBJECTIVES:**

- To ensure that all buildings and construction work delivered to our customers are fit for their intended purpose, delivered safely and free from defects
- To ensure all statutory and regulatory requirements applicable to the product and services which we deliver
- To convey to our customers a sense of confidence in all aspects of the Company's performance
- To identify, continually monitor and improve our processes and performance to give greater customer satisfaction
- To develop and promote quality consciousness amongst all employees and subcontractors to ensure the desired outcome for our customers

By fostering a culture of continual improvement, the Company will continue to recognise and reward effective teamwork and individual achievement and will review our service and processes regularly.

Each employee is responsible for and will be trained to perform their duties to the highest possible standards.

The Policy, Manual and associated procedures will be reviewed on an annual basis.

### **Signed:**

A handwritten signature in black ink, appearing to read "E. Doherty", written in a cursive style.

**Eamonn Doherty**  
General Manager